



# Motor Vehicle

## Claim form

Please complete in FULL all sections of this Claim Form and return it to Zurich as soon as possible after the accident. Unless specifically arranged beforehand. No repairs or alterations to the damaged vehicle should be made until approved by Zurich.

### Important information

- Do not admit liability – Ask for any claim to be put in writing and refer all correspondence to ZURICH NEW ZEALAND.
- Make sure you give us all the details about your claim. Attach a separate sheet if you have insufficient space on this form.
- Send all quotations you have received to repair your vehicle and/or any quotations or correspondence you may have received from any other party in relation to this accident.

### Fair Insurance Code

Zurich New Zealand is a signatory to the Fair Insurance Code. For more information about the Fair Insurance Code please go to [www.icnz.org.nz](http://www.icnz.org.nz)

**Brokers please note: You can monitor the progress of a claim via Open Door 24 Hours a Day, 7 days a week.**

Policy number: .....

Client reference number: .....

Division & Cost Centre: .....

### 1 Insured

Name of insured .....

Address .....

State .....

Postcode .....

Phone number .....

Occupation .....

Are you the sole owner of the insured vehicle? Yes  No

Advise the date vehicle was purchased by you/your company?     /     / .....

If 'No', name of other interested parties .....

Is the vehicle leased? Yes  No  Type of lease: Novated  Other

### 2 Insured vehicle

Make and Model .....

Year .....

Colour .....

Registration number .....

Engine number .....

Chassis or VIN number .....

Certificate of fitness expiry .....

CLASS OF VEHICLE

Sedan or Station Wagon

Four Wheel Drive

Heavy Plant

Rigid Vehicle over 2T and up to 5T

Van or Utility up to 2T

Bus or Coach

Articulated Prime Mover

Rigid Vehicle over 5T and up to 10T

Semi Trailer

Light Plant

Rigid Vehicle over 10T

Other

Trailer details (if applicable):

Make .....

Type .....

Year .....

Rego. Number .....

State any non-standard accessories/modifications to vehicle? .....

What was the intended operating radius of the journey? .....

State time and place journey commenced and intended destination .....

State type and weight of goods being carried? .....

**3 Driver**

**For Parked or Unattended vehicles, Driver or Vehicle Custodian at the time of loss.**

Surname \_\_\_\_\_ Given name(s) \_\_\_\_\_

Address \_\_\_\_\_ State \_\_\_\_\_ Postcode \_\_\_\_\_

Phone number \_\_\_\_\_ Date of birth / / Age \_\_\_\_\_ Sex: Male  Female

Current Driver's Licence number class and endorsements \_\_\_\_\_

Expiry date / / Years Licenced to drive this type of vehicle \_\_\_\_\_

Name of registered owner of the vehicle \_\_\_\_\_

Are you an employee? Yes  No  If 'No', state relationship \_\_\_\_\_

Have you had any traffic convictions and/or traffic offences or been involved in any motor vehicle accidents in the past five (5) years?  
Yes  No  If 'Yes', please give details \_\_\_\_\_

How many hours have you spent driving in the 48 hours immediately preceding the accident? \_\_\_\_\_

Did you consume any alcohol or take any drugs during the 12 hours prior to the accident? Yes  No

If 'Yes', state what, how much and when \_\_\_\_\_

Did you undergo a breath test or blood test for alcohol or drugs? Yes  No

If 'Yes', what was the result \_\_\_\_\_

Did you refuse to undergo any of the above tests? Yes  No

**4 Damage to insured vehicle**

Was your vehicle damaged? Yes  No  If tyres damaged, approximate mileage of tyres \_\_\_\_\_

Was your vehicle towed away? Yes  No  If 'Yes', name of company \_\_\_\_\_

Have you obtained a repair quote? Yes  No  Lowest quote \$ \_\_\_\_\_ (Attach all quotes)

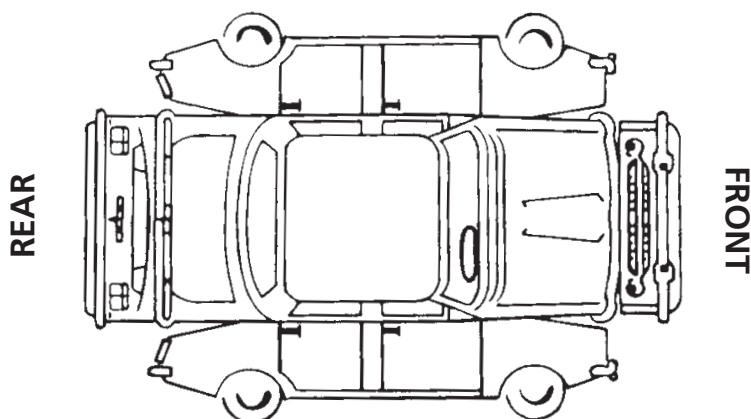
Who is your preferred repairer? \_\_\_\_\_

Is the vehicle there? Yes  No  If 'No', where is the vehicle located? (Full address) \_\_\_\_\_

Full address \_\_\_\_\_ State \_\_\_\_\_ Postcode \_\_\_\_\_

Phone number \_\_\_\_\_

Show the damaged areas to your vehicle on the following diagram



**NO REPAIRS OR ALTERATIONS TO THE DAMAGED VEHICLE SHOULD BE MADE UNTIL APPROVED BY ZURICH NEW ZEALAND.**



## 7 Damage to other vehicles or property

	Vehicle / Property No. 1	Vehicle / Property No. 2
Name of other driver		
Address		
Age		
Phone number		
Licence number		
Vehicle Make & Model		
Registration number		
Name of registered owner		
Address		
Phone number		
The other insurance company		
Policy number		
Description of damage		

## 8 Privacy and Declaration

Pursuant to the PRIVACY ACT 1993 the following is brought to your attention

- This claim form collects personal information about you
- The information is collected to evaluate your claim
- The intended recipient of the information is Zurich New Zealand
- The information is being collected and held by Zurich New Zealand, P.O. Box 497, Shortland Street, Auckland 1140
- The collection of this information is required pursuant to the terms of your insurance policy;
- The failure to provide this information may result in your claim being declined;
- You have the rights of access to, and correction of, this information subject to the provisions of the Privacy Act 1993

**Note: Failure to provide full and truthful information could result in the claim being declined**

- I/We declare that the information given in this form is correct.
- I/We authorise and request the New Zealand Police to release to Zurich New Zealand copies of any documents held by the New Zealand Police relating to the incident giving rise to this claim. If necessary, authority should be treated as a formal request pursuant to the Official Information Act, 1982.
- I/We authorise the disclosure of personal information held by any other party regarding this claim. I/We agree to Zurich New Zealand releasing to other parties personal information regarding this claim.
- I/We authorise the insurer or its authorised agent to give or obtain from the other insurers or other parties any information relating to any insurance held or claim made.
- I/We solemnly declare that the information given & contained in this document is true & correct by virtue of the Oaths & Declarations Act, 1957.
- I/We acknowledge that if any information given is incorrect or has been concealed it may result in the claim being declined.
- Whilst the claim is under consideration I/We consent to the vehicle being moved to Zurich's preferred salvage provider for safe keeping. If indemnity is not provided, these costs will be borne by the Insured
- If I am a broker and I am completing this form, I confirm that I have been appointed as an agent of the driver, insured, or owner to complete and submit this form on behalf of that driver, insured or owner.

Name of person submitting this claim as or on behalf of the insured (Please print).

Date / /

Zurich New Zealand does not admit liability by the issue of this Claim Form. This form is issued simply to enable the insured to lodge a written statement of claim.